



Refugee Support Group

ANNUAL IMPACT REPORT APRIL 2024 - MARCH 2025



Table of Contents

OUR MISSION & AIMS	3
OUR YEAR IN PHOTOS	4
OUR SERVICES - AFGHAN RESETTLEMENT	7
OUR IMPACT - CASEWORK	8
OUR SERVICES - CASEWORK	9
OUR SERVICES - DROP-IN	10
OUR IMPACT - UKRAINE	11
OUR SERVICES - UKRAINE	12
OUR IMPACT - AFGHAN RESETTLEMENT	13
OUR SERVICES - NRPF	14
OUR IMPACT - DROP-IN	15
OUR ACTIVITIES - SANCTUARY STRIKERS	16
OUR ACTIVITIES - HOMEWORK CLUB	17
OUR IMPACT IN STATS	18
OUR IMPACT	19
CHAIR OF TRUSTEES REPORT	20
RSG STAFF, VOLUNTEERS & TRUSTEES	22
THANK YOU...	23
CEO REPORT	24
COMMUNITY ENGAGEMENT TEAM	25
GRANTS TEAM	28
FINANCES	29
LEGACY APPEALS	31
IN MEMORY OF	32

Our mission is to improve the lives of refugees and asylum seekers through advice and support which promotes awareness and integration into our community. Our vision is to make Berkshire a supporting and inclusive society which embraces refugees and asylum seekers with humanity respect and dignity. We strive for a society where basic human needs are met, and where refugees can receive the support they need to play a role in their new community. We aim to promote the quality of life experienced by refugees and asylum seekers by providing direct support, advice and assistance to individuals and families to integrate with, contribute to and benefit from the wider community. We aim to increase awareness and campaign about the needs of refugees and asylum seekers in Berkshire.



Our Year in Photos

April 2024

We celebrated our 30th Birthday with a party at Reading Town Hall



May 2024

We ran the “Kind to Mind” campaign which raised awareness of the incredible work our volunteers do.



June 2024

Refugee Week!

We launched our campaign “Be Seen in Green”

July 2024

RVA and RSG organised a trip to the beach for some of our clients



August 2024

Reading Pride!

We enjoyed a wonderful day at Reading Pride, so many people stopped to show their support for RSG.

September 2024

We attended the annual World Grove Festival which fundraised for RSG and was a night of live music from Limpopo Grove.



October 2024

We won the Pride of Reading "Welcome All" Award!



November 2024

We attended the Refugee and Asylum Event held by RBC.



December 2024

Drop-In Christmas Party!
We hosted a holiday celebration for our clients.



January 2025

We started a free weekly Yoga class for our female clients.



February 2025
Our Ukraine client's held a concert to commemorate the anniversary of the war.



March 2025
The team welcomed 2 interns from the University of Reading to support for a term.



Our Services - Afghan Resettlement

This year we opened a new office in Newbury! 50% of the families we supported were new to the project, this totalled 139 individuals being supported by the team throughout the year. Due to this high number, we had to increase the number of staff members. One of the main issues we faced this year, was managing the expectations of new families. Families had heard of rumours from their friends in different local authorities and areas; we had to remind our clients that each Local Authority ran the resettlement program in different way. Some of the families were housed in very rural areas that our clients found very isolating due to a lack of transport; we advocated on behalf of our clients and supported the local authority to find other housing options. Many of our clients struggled to find employment due to their lack of English; we organised for the families to receive additional ESOL classes which has greatly improved their English Language.



In Reading, we supported 11 families throughout the year; 5 families were new to the project and 4 families had their support ending. We supported families to in getting the correct NHS treatment and services through attending GP and hospital appointment and monitoring the availability of interpreter. One of the major issues we dealt with was housing as many properties reported a mould problem. We advocated on behalf of our families to get this issue sorted timely and properly. We worked closely with RCLC to organise classes for the ladies over 5-weeks in the summer. The main challenge we faced was the move on period for families at the end of their support. Many families were not ready for our support the end; we had to work closely with school and GPs to ensure their support was ongoing. Some of the biggest challenges our clients face is the increasingly digital world, they struggled with navigating the digital UK systems. One GP surgery had changed their booking policy to be completely digital; our client struggled with digital literacy so we worked closely with the reception staff to get this family marked as vulnerable so they could book appointments by asking reception.

Our Impact - Casework



When SB first approached us, her and her young child's asylum application had been recently refused. She couldn't find a lawyer to support her with appealing the home office's decision. SB had a wide range of support needs beyond her asylum refusal. She was deeply fearful of returning to her home country which was negatively impacting her mental health. Her child also had complex medical needs and socio-emotional behavioural issues. SB was terrified her child would be discriminated against if she were deported. The anxiety and stress of not having formalised leave in the UK meant SB was struggling to meet her child's specialised needs. We lodged the client's appeal and supported them throughout the appeal process to navigate the complex legal system. We also supported SB with wrap around holistic support; we helped her navigate and understand social services, the foster care system and a separate legal matter involving her child. SB's appeal was successful and the impact of this was immense in terms of her personal safety and wellbeing but also the fundamental impact it had on her child's wellbeing. Now that her status issues were resolved, the client could focus on her child and get them the support they needed.

Our Services - Casework



Our Casework team continued to have an even split between legal (asylum and immigration) work and holistic support. We provide wrap-around support to our clients who often struggle with both complex legal and socio-economic situations. As with previous years, our clients continue to struggle to afford and access basic items like clothing, food and money. We made referrals to clothing and food banks and provide those most at risk with direct monetary vouchers. Some of the hardest and most time-consuming work we do is supporting clients with their asylum claim. This involves drafting witness statements, preparing clients for interviews and drafting letters of representation to the Home Office outlining the client's case for asylum and their evidence. This year, 7 clients gained LTR following our support with their asylum claim. One of our biggest highlights was a long-standing client who had been waiting over 15 years since being granted Refugee LTR, was finally granted ILR with the support of RSG caseworkers to complete the ILR application. This year we have continued to partner with RCLC, we have started a partnership with the University of Reading; our clients can now be referred for membership with the University library.

Our Services - Drop-In



The Monday and Wednesday Drop-In supported 981 clients this year. Our main signposts were to legal aid solicitors, Migrant Help for eVisa support, Communicare for benefits and form filling, Reading Borough Council for housing and job seeking organisations for support with jobs and CV writing. We witnessed an increase in the need for digital support; many of our clients struggle to use their phones to fill in forms. During our drop-in we now provide four laptops that our clients use for form filling and English learning. Many of our clients struggle with confidence in their writing skills for CVs, our volunteers worked with our clients to understand the basics of job searching and signposted onto other organisations for more in-depth and specific advice regarding job searching. This year, we hosted two parties, celebrating both Christmas and Eid; there was lots of food, decorations and music. Reading Family Aid donated presents for the children attending the drop-ins and Enterprise donated presents for the adults. We have partnered with Reading Voluntary Action who attend our Monday Drop-In and provide health checks for clients who might not otherwise see a doctor. We continue to partner with Together UK who meet with our clients and explain what services they can offer them.

Our Impact - Ukraine

TK is a Ukrainian woman in her 30s who relocated to Reading with her husband. While TK's husband works full time, TK has been working to improve her English by attending regular ESOL classes. During these classes she expressed a strong desire to contribute to the local community and regain a sense of purpose through volunteering. TK felt isolated during the day and hoped to find a space where she could be active, meet others, and use her existing skills. Recognising her enthusiasm and skills, the team explored local volunteering opportunities that would be inclusive and welcoming. We were contacted by staff at The Museum of English Rural Life (MERL) about their upcoming "Garden of Sanctuary" project We introduced TK and accompanied her to the first session. The MERL team immediately recognised her talent and passion for gardening. She continued to participate actively in subsequent workshops. TK's confidence and wellbeing has significantly improved, and she is now enrolled in a five-week mentored volunteering course at MERL.



Our Services - Ukraine



190 people sought support from the Ukraine Support Workers; 46 people attended the English for Grannies classes; a further 66 people attended the weekly Yoga sessions (a partnership between RSG and Sport UK), and the Atrium Drop-In saw an average attendance of 15 to 20 people per week, overall, an increase of 10% from last year. Access to housing remained the biggest challenge, there is a shortage of social housing and fewer new hosts under the Homes for Ukraine Scheme. We supported clients with property maintenance and navigating the private rental market. Many families struggled to navigate the benefits system, we assisted clients through both casework and drop-in support. Clients frequently expressed a strong desire to work but faced barriers, including limited English, a lack of recognised qualifications, and unfamiliarity with the UK job market. We referred clients to employment-focused partners and highlighted volunteering opportunities as a route to job readiness and confidence building. Another challenge was loneliness and lack of social connection, particularly for elderly clients and women who are not yet in work or education. We ran weekly drop-in sessions, hosted a range of community activities and held an ESOL class for elderly Ukrainian refugees. Several attendees confidently held conversations with their British hosts for the first time, expressing how much more at home they now feel.

Our Impact - Resettlement



SO joined this scheme in November 2024, her family needed support in finding accommodation that was affordable and suitable for their needs. SO was also getting intense support from the GP and physiotherapist so finding accommodation near the GP was vital. The team worked closely with the family, helping SO to check properties that were available, requesting viewings, explaining the process to the family and liaising with landlords. Once the team were able to secure a property for this family, they helped move their belongings, helped the family with a trip to IKEA to get the basics for their new property and settled the family in. The team worked to support SO in setting up their bills, and council tax, and worked with the family to start the process of changing their address on major documentation.

Our Services - NRPF



This year RSG was involved in a pilot project supporting roughly sleepers with insecure immigration status. The project started in December 2024 and will be running until December 2025. Since the project has begun we have worked closely with the local council and homeless charities to provide 1-2-1 support for rough sleeping clients. Our support worker has worked to ensure our clients are given temporary accommodation, holistic support such as registering with a GP, requesting a national passport from the embassy and immigration advice. Each person was supported for 20 weeks, during this time our aim was to regularise their immigration status and find them permanent accommodation. Since this project has started in December 2024 we have supported 20 people. 92% of the people we supported have pre-settled status and 8% are refugees. As a result of this programme, 6 people were granted settled status and 4 people gained a national passport from their country of origin.

Fire exit

Wednesday, 18th September

Welcome! 😊

Topic Emergency services

Is the patient breathing?

Where are you?

Is th

Our Impact - Drop-In

AK was moved to Reading in 2022 and started joining RSG events and activities. She was really struggling with her mental health and was given practical help, food, English lessons, and wellbeing support. During her time at our events, she started becoming friends with other asylum-seeking women in the area and found a close-knit group to join. AK joined our Bournemouth Trip over the summer, and herself along with her children were able to play at the beach, relax and enjoy being a family. She was able to connect with the other adults on the trip. AK loved the trip so much that she described it as one of the happiest moments since she arrived in the UK. AK constantly tells us how the drop-in and activities have given her hope and helped her to grow in confidence and given her the strength to think about the future.



Our Activities - Sanctuary Strikers

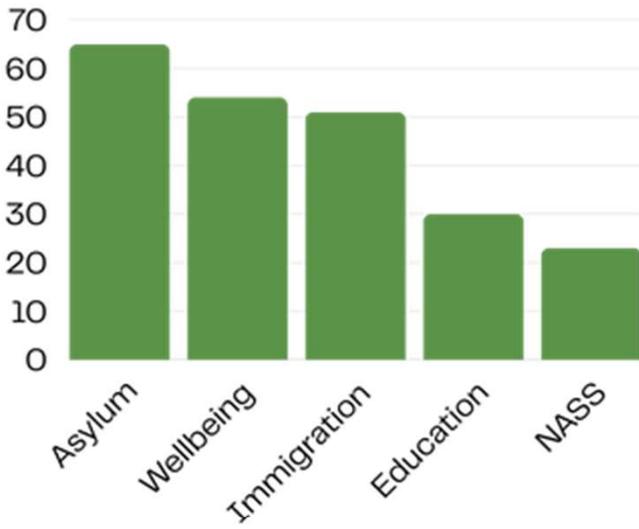
This year we had an exciting season! Some of our players from previous years have settled well in Berkshire and moved on to play in other local clubs. Two players have even joined football academies! We enjoyed taking part in the Reading Community Cup during Refugee Week, we celebrated diversity and brought together players, supporters and communities in Berkshire. Whilst we lost 18 games and only won 4, we had an incredible season and enjoyed getting to train and play each week and build up a community.



Our Activities - Homework Club

The Homework Club is run by sixth formers from two Reading schools – Kendrick and The Abbey – and is overseen by a team of dedicated volunteers. This year we supported 11 families totalling 20 children who aged between 4-14 years old. The sixth form students support the children with their homework and as volunteers we support the parents with their English homework, and with suggesting things they might do with their children in Reading, especially over the holidays. Last summer, we met as a big group in Palmer Park one Sunday in July for a picnic and games. We signpost families to places where they can find furniture or things that they need for the new accommodation they move to. The Homework Club is a space for families who live across Reading to have a safe space to meet each other, form friendships and support each other. The Homework Club is encouraging families to engage with schooling and the local community which in turn is increasing their confidence when accessing other organisations to fulfil a need.

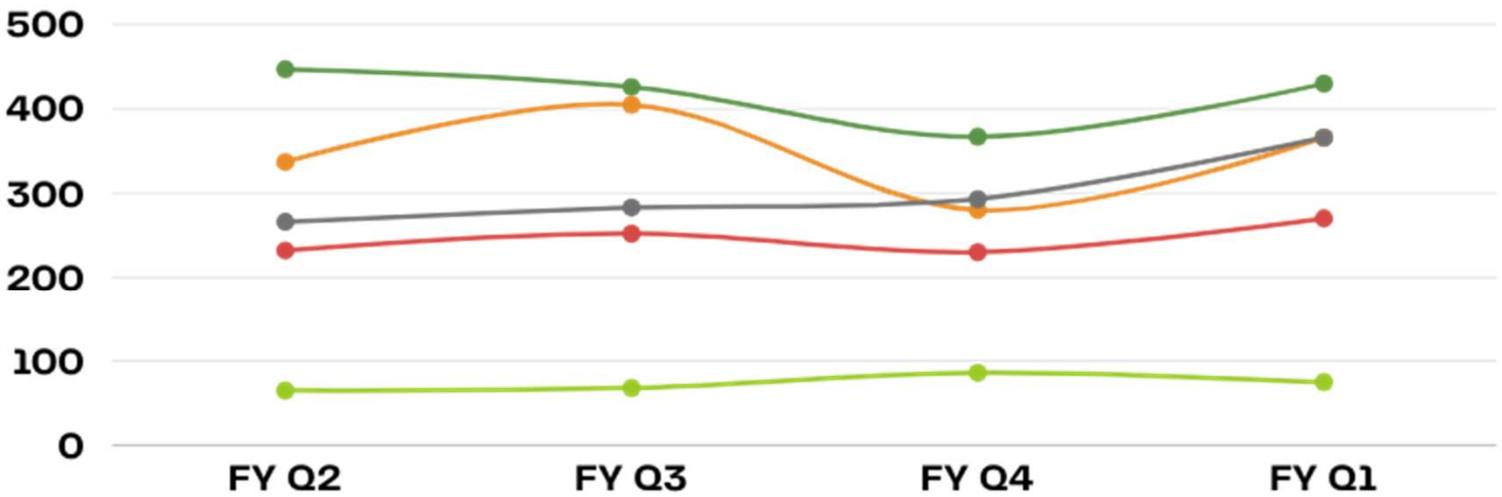
Our Impact in Stats



Breakdown of the top 5 work completed by the casework team. (per application)



93% of clients felt that their confidence improved because of our Drop-In.

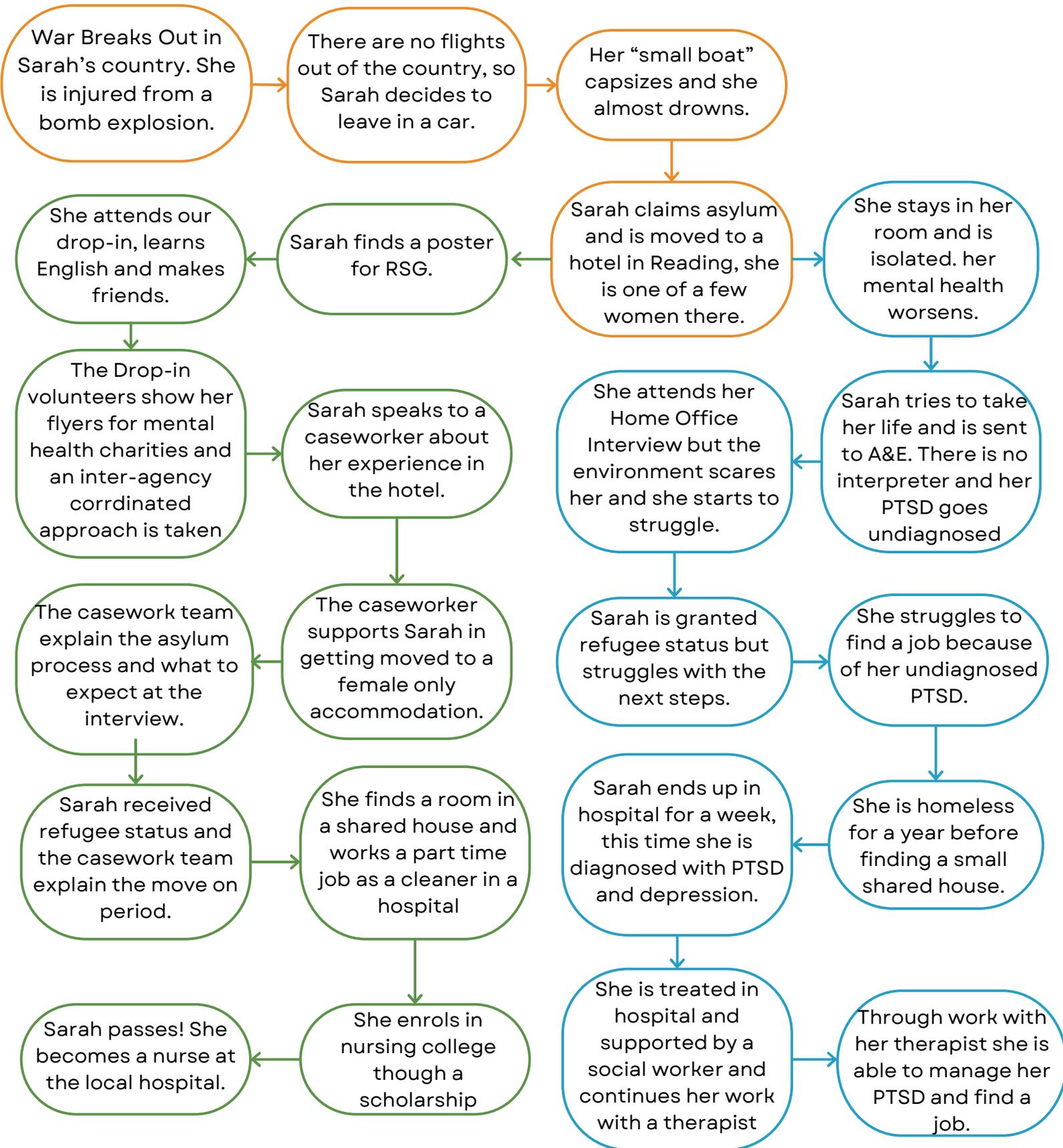


• contacts = the number of times a staff member works on a case.



Combined the Afghan Resettlement team supported 40 families, with 19 new to the scheme.

Our Impact



Chair of Trustees Report

As the newly appointed Chair of Refugee Support Group, it is both my honour and privilege to present this annual report, marking the culmination of our current three-year strategic plan and casting an eye toward the future. The landscape in which we operate has grown increasingly complex, marked by global upheavals, shifting policies, and the persistent struggles faced by refugees seeking safety and dignity. In the face of these challenges, Refugee Support Group has persevered, remaining steadfast in our mission, adapting to new realities, and achieving meaningful progress. This report aims to reflect upon our recent achievements, address the pressing challenges before us, and outline the development of a new strategic plan to guide our work for the next three years.

The Challenging Refugee Environment

Global and Local Context

The last year has witnessed significant changes in refugee flows worldwide, driven by conflict, persecution, economic instability, and environmental crises. Internationally, the number of forcibly displaced people has reached unprecedented levels. Locally, our community has seen a marked increase in the arrival of individuals and families seeking sanctuary, many of whom come with urgent needs and face considerable barriers to integration.

Evolving Policy Landscape

Alongside these changes, the policy environment has grown more restrictive and politically charged, with tightened borders, reduced access to asylum procedures, and increasing pressure on support organisations such as ours. We have experienced delays in refugee status determinations, challenges in family reunification processes, and a rise in the demand for legal advocacy and representation. These shifts have required us to be nimble and resourceful, finding new ways to advocate for the rights of refugees and to ensure that basic needs are met.

Social and Economic Challenges

Refugees arriving in our area confront a multiplicity of challenges: securing safe housing, accessing healthcare, finding employment, and overcoming the trauma of displacement. Host communities, too, are navigating economic pressures and at times, polarised public debate. Refugee Support Group has worked tirelessly to foster understanding, solidarity, and practical support, but the needs continue to grow.

Actions and Achievements

This year represents the final chapter of our last three-year strategic plan, which was designed to improve the quality of our services, create a more sustainable charity, and deepen our engagement with both refugees and the wider community. Despite the obstacles, we are proud of what we have achieved.

Service Delivery and Direct Support

Below is a brief overview of some of the work RSG has done over the year and its impact:

1. 53 people were granted a form of Leave to Remain as a result of RSG's work.
2. As a charity we worked on over 1,000 different issues for our clients.
3. We supported 981 people across our Monday and Wednesday Drop-In Centres.
4. As a charity we received 180 positive outcomes - ranging from food parcels to indefinite leave to remain granted.

Chair of Trustees Report

Strengthening Our Organisation

Volunteers: We recruited and trained our volunteers, building a more diverse and skilled team to serve our clients.

Partnerships: Collaborative projects with schools, faith-based groups, and businesses have broadened our impact and created new opportunities for refugees to participate in community life.

Funding and Resources: Through grant writing and fundraising initiatives, we secured over £500,000 in funding, ensuring financial stability and the ability to grow our services.

Looking Forward: The Next 3 Years and Beyond

As we prepare to launch a new strategic plan, our organisation is committed to building on our successes while adapting to the evolving demands of the refugee environment. Our development process has been inclusive, drawing on the perspectives of refugees, staff, volunteers, and partner agencies.

Key priorities for the coming years:

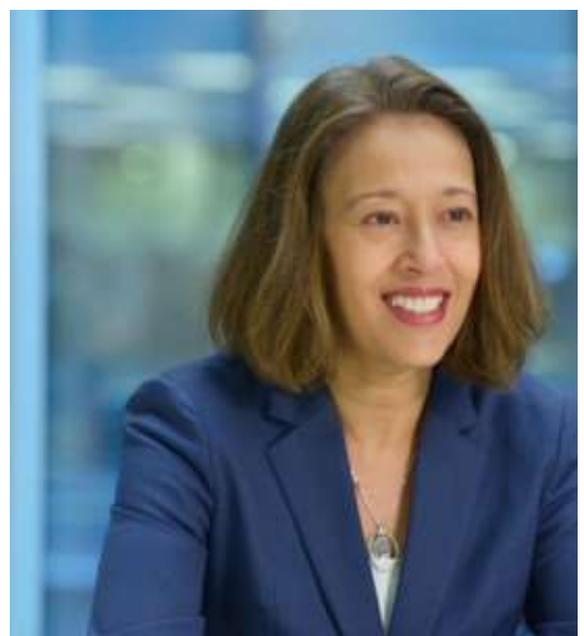
The RSG Business Plan 2025–2028 sets out a clear roadmap to protect and strengthen core services for refugees and asylum seekers across Berkshire. The key priorities include: delivering high-quality legal and resettlement support; investing in staff and volunteer wellbeing; expanding strategic partnerships and networks; embracing digital transformation and AI to improve efficiency and impact; and securing financial sustainability through diversified fundraising. Underpinning all of this is a commitment to lived experience, user-led service design, and maintaining RSG’s role as a trusted, resilient organisation in an increasingly hostile and uncertain environment.

Conclusion

The challenges before us are considerable, but so is our determination. On behalf of our Board, I am deeply grateful for the dedication and compassion of our team, our Board, our volunteers, our partners, and our supporters. Together, we have made a tangible difference in the lives of those seeking refuge in our community. The coming year presents an opportunity not only to continue this vital work but to innovate and lead in the pursuit of justice and inclusion.

I am excited to see what this years throws at us!

Sarah Vawda



RSG Staff, Volunteers & Trustees

Thank you to all the hard work of our dedicated staff team. We could not do the incredible work we do without them all.

We would also like to thank our volunteer team who tirelessly support us each week during our different weekly activities.

We also cannot go without thanking our Board of Trustees. Without your support the charity would not be the organisation it currently is.



Thank you...

Thanks very much for your help and support always .

You have helped me when everybody else turned me away.

I am so grateful for your tireless efforts and unwavering support. You have been such a source of comfort and encouragement.

I am really grateful to all the staff at RSG for their support and advice over the last 5 years.

Thank you to all staff at RSG for your invaluable efforts and support

I feel that you are like my family at RSG

Your commitment, kindness and wisdom have provided me reassurance and assistance

You have made such a positive impact on my life with your big hearts and helping hands.

The staff are all so supportive and friendly. I feel welcome and safe.

Thank you for all the work you have done for me. You all treat refugees with such great kindness and care!

CEO Report

This has been a tough year for the refugee and asylum-seeking community. The rise in anti-migrant sentiment, fuelled by increasingly hostile rhetoric and public demonstrations, has created a climate of fear and uncertainty for many of the people we support. It's been hard to witness, but it's also made our work feel more urgent than ever. We've stood shoulder to shoulder with other organisations across the country, speaking out and showing solidarity wherever we can.

Refugee Support Group has had a whirlwind of a year, we started by celebrating our 30th Birthday with a big party at the Town Hall with Lord Alf Dubs in attendance. RSG organised a number of different events and activities for our clients including a trip to Bournemouth Beach, a weekly women's only yoga class, an Eid party and a Christmas party which both included lots of incredible food made by our clients. Our casework team studied hard, with two caseworkers passing their IAA level 1 and 2 exams. Our resettlement teams said goodbye to many old families whilst welcoming their new families.

Not only was the resettlement team adjusting to a change, as a charity we have been putting together our 2025-2028 Business Plan, focusing on resilience, impact and long-term sustainability. This year we have been consolidating our services and tightening our operations to make sure RSG can weather the financial pressures we're facing but excited to start exploring a fee-paying service model to help us reach more people sustainably, while staying true to our values.

Through it all, our staff and volunteers have remained incredibly committed. Whether it's helping someone navigate the asylum system, supporting families in crisis, or simply being a calm and trusted presence, their work continues to make a real difference.

We've also welcomed a new trustee board this year, bringing in a wealth of experience and fresh perspectives—including lived experience of displacement. Their energy and insight have already strengthened our governance and helped shape our direction for the 2025-2028 Business Plan.

We're not pretending it's easy, but we're in a strong place. With the support of our community, our partners, and everyone who believes in what we do, we're ready to keep going—step by step, person by person.

Finally, I want to say a heartfelt thank you to all our donors, funders, and supporters. Your belief in our mission and your continued generosity make everything we do possible. We simply couldn't do it without you.



Community Engagement Team

It's been a challenging year across the charity sector, with many organisations sadly closing under financial strain. In July, RSG faced an even greater test when the UK riots broke out. This was an incredibly difficult and frightening time for both our clients and our staff. Yet we were deeply heartened to receive an outpouring of supportive messages and generous donations from both existing and new supporters; including seven new monthly donors who joined us in the week following the riots.

In 2024, RSG also celebrated a remarkable milestone: 30 years of supporting our refugee community. We marked our anniversary with an evening of entertainment and meaningful conversation, featuring an exceptional panel which included our patron, Lord Alf Dubs. This year also saw Cllr Tony Page appointed as the Mayor of Reading. We were honoured that Cllr Page chose RSG as one of his charities of the year, together, we raised an incredible £6,120!

April:

We kicked off the financial year with the Reading Marathon. At Mayor Page's request, we put together a team to run on behalf of RSG – another fantastic demonstration of local support.

May:

Our 'Kind to Mind' match-funding campaign raised an amazing £5,543. We supported the campaign by sharing inspiring stories from some of our incredible volunteers about why they give their time and the impact it makes.

June:

Always one of our busiest months! An amazing group of supporters took part in Endure24 – a 24-hour relay race – and smashed their target by 25%, raising £2,136 for RSG.

June is also when we join the UK's biggest celebration of refugees: Refugee Week, which recognises the contributions of refugees and people seeking asylum to our communities. This year, we partnered with local organisations for events including a football tournament, a film screening and the launch of 'Be Seen in Green'. 'Be Seen in Green' takes place on International Refugee Day. We visited local schools to deliver assemblies and workshops about our work and pupils showed their support by wearing green – RSG's colours and making donations. We held our 30th anniversary celebration at Reading Town Hall as part of the Mayor's charity of the year programme. The evening brought together a packed audience for an inspiring showcase of international talent and thought-provoking discussion with our expert panel, an unforgettable milestone for RSG.



Community Engagement Team

July:

We were delighted when St Joseph's College presented us with a cheque for £4,596 after choosing RSG as their charity of the year – an incredible show of support.

August:

RSG enjoyed a wonderful day at Reading Pride, where so many people stopped by to say hello, show their support and take photos for our social media.

September:

Our team for the Reading Legal Walk smashed their fundraising target and enjoyed a relaxed 10km walk around Reading. We closed the month with the inaugural World Groove Festival in aid of RSG – a fantastic night of live music at Reading Minster attended by over 200 people.

October:

We were thrilled and honoured to receive the Pride of Reading 'Welcome All' Award – a true testament to the dedication of our staff and volunteers.

December:

We wrapped up the year on a high. For the first time, our Christmas Carol Concert sold out completely! The church was packed, the atmosphere was festive with a tombola, mulled wine and heartfelt speeches. We also achieved a record-breaking result for the Big Give Christmas Challenge, surpassing our target and raising an incredible £20,800!



Community Engagement Team



With heartfelt thanks to all our partners and supporters, of which include:

- Enterprise Cars - who provided Christmas presents for our clients
- Rank & File – who performed at our 30th anniversary.
- Tomson @ World Groove / Sanctuary Strikers – who helped to organise & perform at the music festival and also organised the football tournament.
- The Biscuit Factory – hosted a film for Refugee Week.
- 2024 Mayor Cllr Tony Page – who chose RSG as his charity of the year.
- St Joseph’s College – who chose RSG as their charity of the year.
- Balamuty Dance/ Kryla Choir – performed for our 30th anniversary & other events.
- Reading Community Gospel Choir entertained a packed church for free at our Christmas Carol Concert.
- The Reading Minster, Richard and his team – for their generosity, hosting and unwavering support.
- Rotary who sponsored a new branded gazebo.
- The local schools who participated in Refugee Week.
- Our 24 new monthly donors.
- The hundreds of people who donated to the campaigns and appeals we ran throughout the year!
- The amazing people who took part in community/sporting events to raise money & awareness for RSG.
- All the unsung heroes who tirelessly give their time, effort and donations to support our work.

Thank you so much for all of your support.

Grants Team

This year our grant funding increased by 109%. We secured £500,499 in grant funding; this was a mixture of restricted project funding and unrestricted core funding. We applied to 24 grants throughout the year and was successful in 12 of them. Some of the biggest grants we secured was from the Henry-Smith Charity and Reading Borough Council. We were awarded a 3-year grant from Henry Smith Charity for over £70,000 a year (£210,000 total). This covers RSG core costs and helps us to deliver core services over the next three years. Reading Borough Council continued to support us with grant funding for the Ukrainian Support and the Casework Team and have committed to ongoing funding in 2025-26.

With thanks to:

NACCOM
Henry Smith Charity
Sport England
Reading Integration Board
D'Oyly Carte Trust
David Brownlow Charitable Foundation
Garfield Weston
Awards for All
Souter Charitable Trust
CAF Keystone Fund
Reading Borough Council - Casework Support
Reading Borough Council - Ukraine Support

Finances

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees

Sarah Vawda Chair	Appointed 20/11/24
Prof. Mary Richardson	
Mr Thabo Makuyana	
Ms Samantha Lee	
Harriet Parfitt	Appointed 20/11/24
Andrea Cleaver	Appointed 20/11/24
Doon Lovett	Appointed 20/11/24
Natalie Marsden	Appointed 20/11/24
Yasmine Summers	Appointed 20/11/24
Mr Mike Martin MBE Chair	Resigned 20/11/24
Ms Fiona Zeneli Treasurer	Resigned 07/11/24
Mrs Emily Lloyd	Resigned 14/04/24
Ms Sarah Seddon	Resigned 25/11/24
Mr Simon Price	Resigned 14/04/24

Chief Executive Officer

Mr Nick Harborne

Deputy CEO

Ms Flora Roshi

Charity number 1098058

Company number 04515238

Principal address and Registered office

First Floor, R.1.5.C 35-39 London Street Reading
Berkshire RG1 4PS

Independent examiner

Rachel Eden ACMA
Curious Lounge, 1st Floor, Pinnacle Building Tudor Road
Reading Berkshire RG1 INH

Bankers

The Co-operative Bank 13 New Road
Oxford OXI 1LG

MetroBank

One Southampton Row London
WC1B 5HA



FINANCIAL
REPORT

Finances

For the year ending 31st March 2025

	2025	2024
	£	£
Income Resources		
Contract income	392,464	271,498
Grants donations	558,094	352,345
Legacies		-
Other Income	22,326	15,745
Total Income	972,884	639,588
Expenditure		
Wages and salaries	576,723	453,492
Staff training and development	5,189	5,404
Freelance and consultancy	28,847	39,080
Volunteer costs	690	1,433
Cost of delivering services	45,839	68,833
Administration costs	39,232	45,245
Publicity and marketing		-
Meetings and events	328	837
Travel and subsistence	3,683	1,390
Funding Costs	21,908	12,479
Membership and subscriptions		-
Premises	36,194	27,704
IT & Communication	18,624	13,739
Office equipment		-
Professional fees	767	3,161
Depreciation	3,363	1,954
Total Expenditure	781,388	674,751
Net income / (expenditure)	191,495	-35,163

Legacy Appeals

GIVE THE NEXT GENERATION OF REFUGEES A LIFELINE BY LEAVING A GIFT IN YOUR WILL

Writing a Will lays out exactly what you want to leave your friends and family. Without one, intestacy laws decide who gets what from your estate.

Writing a Will ensures your loved ones are looked after and can also help the causes you hold dear to continue transforming lives long into the future

Remembering Refugee Support Group in your Will can give hope to the next generation of refugees in Berkshire. We've spent over 25 years helping refugees in Berkshire, and our aim is to be here for refugees long into the future.

Each year **HUNDREDS** of refugees need our support in Berkshire, and that number continues to grow.

Leaving a gift in your will can help us continue successful programmes like our Drop-In Centre that helps refugees to feel less isolated and improve their mental health.

It could fund our football team that lets refugees make friends through sport, or our Homework Club that aids children to achieve their potential at school.

A Legacy gift could even enable us to create new projects that will touch people's lives in new ways and help them to succeed

We are proud to be partnered with **Barrett & Co solicitors** to offer discounted Will services to our supporters! Please get in touch to request a referral.



barrettandco

solicitors

In Memory Of



**“Try to be good to each other, all of
you.**

**Be brave, and be the kindest
human beings you can be.”**

Alice Driver

13 DEC 1990 - 6 JAN 2019

